Dell Update Packages Message Logs

Logging occurs when you run a command for a DUP. The logs maintain information about all update activities. DUPs write to the Messages log. If you install the same package more than once on the same system, the log is appended. The messages files directory contain messages about a wide range of events on the system. Therefore, you must scan through the log file to find the messages that are relevant to DUPs.

Messages Log Files

The messages log file includes the following information:

- · Date and time the DUP was launched
- · Package release ID number
- · The full path and filename of the support log generated by the command
- DUP type
- DUP version
- · Framework version of the DUP
- Version that was previously installed on the system
- · Version that the command is trying to apply to the system
- · Exit code that results from execution of the command
- Whether a reboot was performed



NOTE: The support log files are intended for use by Dell support personnel. Dell encourages you to redirect the DUP output to a file of your choice.

Message Location for Linux

The default location of the message log files is /var/log/dell/updatepackage/log.

Message Location for Windows

The default location of the message log files is C:\Users\cuser>\AppData\Local\Dell\UpdatePackage\Log.



NOTE: User needs to have administrative privilege to see the log files.



Information in this publication is subject to change without notice.

© 2012 Dell Inc. All rights reserved.

Reproduction of these materials in any manner whatsoever without the written permission of Dell Inc. is strictly forbidden.

Trademarks used in this text: Dell™, the Dell logo, Dell Precision™, OptiPlex™, Latitude™, PowerEdge™, PowerVault™, PowerConnect™, OpenManage™, EqualLogic™, Compellent™, KACE™, FlexAddress™ and Vostro™ are trademarks of Dell Inc. Intel®, Pentium®, Xeon®, Core® and Celeron® are registered trademarks of Intel Corporation in the U.S. and other countries. AMD® is a registered trademark and AMD Opteron™, AMD Phenom™ and AMD Sempron™ are trademarks of Advanced Micro Devices, Inc. Microsoft®, Windows®, Windows Server®, Internet Explorer®, MS-DOS® and Windows Vista® are either trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. Red Hat® and Red Hat® Enterprise Linux® are registered trademarks of Red Hat, Inc. in the United States and/or other countries. Novell® and SUSE® are registered trademarks of Novell Inc. in the United States and other countries. Oracle® is a registered trademark of Oracle Corporation and/or its affiliates. Citrix®, Xen®erver® and XenMotion® are either registered trademarks or trademarks of Citrix Systems, Inc. in the United States and/or other countries. VMware®, Virtual SMP®, vMotion®, vCenter® and vSphere® are registered trademarks or trademarks of VMware, Inc. in the United States and/or other countries. IBM® is a registered trademark of International Business Machines Corporation.

Other trademarks and trade names may be used in this publication to refer to either the entities claiming the marks and names or their products. Dell Inc. disclaims any proprietary interest in trademarks and trade names other than its own.